

## V.A.S. Automotive & RepairZ – Comprehensive Service Package - FAQ's

### 1. I have 10 years old car. Is there a package for me?

- Yes, you can take Comprehensive Service Package for your vehicle up to life time or 15 years. After that we will take internal call for further Comprehensive Service Package.

### 2. If I purchase the package from you, can I get it serviced at any other Authorized RepairZ workshop?

- Yes, you can get services pan India at Authorized RepairZ workshop. However, it is recommended buying package from a dealer or Area Channel Partner where you intend to visit often.

### 3. How many services I can get after purchasing Comprehensive Service Package?

- Below Services are provides in Comprehensive Service Package.

**Viraj Auto Services**  
V.A.S. AUTOMOTIVE INDIA PVT. LTD.

**RepairZ**  
Repair for Sure ...

**ACCELERATE TO GREAT**  
*Savings & Superb Service*

Ideal Package For Maintenance Of Cars That Require Extra Care  
This Package Ensures That Your Car Is Always Up & Running.

**PACKAGE INCLUDES**

|                                      |                           |
|--------------------------------------|---------------------------|
| 2 Paid Service- Minor                | 1 Brake Fluid             |
| 2 Oil Filter Replacement             | 1 Coolant /Antirust Fluid |
| 2 Engine Oil Replacement             | 2 Air Filter Replacement  |
| 2 Full Washing & Cleaning            | 1 R.S.A Services (20 kms) |
| 2 Electrical Diagnosis               | 1 Tyre Rotation           |
| 2 General Check-up (90 Point)        | 1 Wheel Alignment         |
| 2 Services Pro Plus                  | 2 AC Filter Replacement   |
| 2 Nitrogen Air Refills               | 1 Fuel Filter Replacement |
| 10% Discount on Non-Package Services |                           |

2 Year Of Hassle Free Car Care | Valued Customer | Cater To Various Needs | Pay Less For Servicing

**Road Side Assistance Includes**

|   |                               |
|---|-------------------------------|
| ☎ Breakdown Support Over Phone                    | 🚚 On Site Minor Repair        |
| 🔑 Replacement of Keys                             | 🛞 Flat tyre Support           |
| 🔋 Battery Jump - Start                            | ⛽ Fuel Delivery/Wrong Fueling |
| 🔧 Mechanical/Electrical Breakdown Support On Site | 🔒 Locked / Lost Keys          |

**Brands Service:**

Audi, BMW, Mercedes-Benz, Land Rover, Jaguar

V.A.S. AUTOMOTIVE INDIA PVT. LTD.  
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### 4. Are tyres/battery covered in these packages?

- No. Tyres/battery is not covered in any of the packages.

### 5. Do I need to buy extended warranty along with these packages?

- No. It is not necessary to purchase extended warranty with Comprehensive Service Package. But for peace of mind, you can buy Comprehensive Service Package with RepairZ Comprehensive Warranty Package.

**6. How much time will I claim after Comprehensive Service Package purchased?**

- You can claim Comprehensive Service Package two times within 2 years after package purchased.

**7. What if any part fails in vehicle? Would that be covered as well?**

- No. Comprehensive Service Package cover only the replacement of periodic maintenance parts. please see package details. Any part failed will follow the warranty policy and procedure if available.

**8. How much does the competition offer?**

- We do not have specifics of competition offerings. However, for RepairZ Comprehensive Service Packages we have advantage since we offer this plan in very competitive in price.

**9. Can I get finance options?**

- Yes, option available, buy Comprehensive Service Package online, we will provide EMI through finance company and credit card scheme.

**10. Can I transfer the package to another vehicle of mine?**

- No. The package would remain with the vehicle. It cannot be transferred from one vehicle to another. However, in the event of vehicle resale, the package would be transferred to other customer. Visit V.A.S. Automotive India Pvt. Ltd.

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For More Details: Contact Nearest RepairZ Authorized Workshops  
Or Channel Partner-

Service: - V.A.S Automotive India Pvt.Ltd. 8600541777.

Sales: - Viraj Auto Services 8600540777.

<https://virajautoservices.com/Annual-Service-Package/>